

C.I.A. Services, Inc.

“There’s No Place Like Home” New Laws Affecting Homeowners Associations

Feedback from Board Members

“Thanks so much for the seminar. As a board member, I learned an enormous amount of very useful information. You presented your firm in a very professional manner.”

“I would like to thank you so very much for the seminar last night. Ralph did a fantastic job with the presentation. I really enjoyed it.”

“The presentation was excellent and a must for all of our board members. CIA really put on a first class meeting.”

“This was the excellent seminar and good presentation.”

“I would recommend this for all Board members. This should help streamline the process because this Seminar laid out what steps you need to take to respond to all issues.”

“The seminar was very informative and so value the information you shared.”

“Thank you for all ya'll do and the presentation last night - lots of information”

“Thanks to Ralph for a great service and an excellent presentation.”

“Thank You for all your efforts to bring the new 82nd Legislature Laws on Homeowner Associations to the different HOAs in our region. A special Thanks to Mr. Ralph Troiano for his professional and very enlighten presentation and to Renea Miksch for putting together a very organized and impressive event.”

“Thank you to Ralph Troiano, Renea and everyone else who assisted in organizing this great presentation.”

“I enjoyed the seminar last night at Telfair.”

“Thank you for providing the seminar. Very timely and much appreciated.”

“Thank you for the very informative and timely seminar last evening on the oh so nice unfunded mandates bestowed upon us by those swell folks in Austin during their 82nd session. The refreshments were also appreciated. And even though I did not win a door prize, those were also very nice indeed. Thanks again for the seminar invitation; it was very well done. P.S. - everyone there from C.I.A. Services was very helpful and very pleasant to deal with.”

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“I attended your fantastic seminar on last night about the “New Laws Affecting Homeowner Associations”. The speaker really did a wonderful job of explaining all of the new laws to us and particularly willing to share this information with us for FREE. Thanks again for that.”

“Thank you for inviting us to your seminar in Humble, it was very informative and we left with a good understanding of the changes coming our way.”

“Thanks for the excellent seminar. The venue was comfortable, the material was good, the munchies were good, and the door prizes were a nice touch (I won a Kindle!).”

“An outstanding seminar tonight. Excellent job to everyone.”

“I enjoyed the seminar. I thought all aspects were very well handled.”

“Seminar was very enlightening. We have loads of work to do. Thanks Much!!!”

“The presentation was wonderful and very helpful.”

“I certainly enjoyed last night’s seminar in San Antonio concerning the new HOA laws passed by this year’s legislature. The seminar was very informative and energetically presented in understandable terms with super examples. Thanks again for a great seminar - you’ve managed to enlighten this Board member who has been given the responsibility to lead the effort to incorporate the new laws into our dedicatory documents and HOA processes. The information and samples/examples obtained last night will certainly reduce the time and research effort that I would have otherwise had to spend had I not attended the seminar. The electronic version of the samples and examples that I’ve requested will especially help me draft the proposed changes required by the laws.”

“Wonderful presentation last night.”

“Thank you for conducting this free seminar and for the excellent materials and samples presented. It is invaluable to someone like me - an HOA Director. More importantly, many staffers of my long-time managing agent were present and I know they found it valuable as well as they have had heads spinning for months now over all of this. So again, thanks to you and your team.”

“Learned a lot and enjoyed the seminar. Your format of questions on cards was fabulous and posting the answers on your website is even more thoughtful! Thank you.”

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Feedback from Management Professionals

“You did an excellent job. I have met with our attorney at least twice and was familiar with the laws. Your presentation was much better, especially with the templates for guidelines/policies. Thanks again for the free seminar. Great job.”

“You never cease to amaze me! You and your staff did an AWESOME job on the seminar presentation and contents and sample guidelines, letters, etc. You delivered the material with such enthusiasm that you never lost my attention. You never leave a stone unturned! The refreshments and flowers were an unexpected treat! The sample guidelines, etc. will serve as invaluable tools and a huge time saver for us and our Board members. Please extend A HUGE THANK YOU to your entire staff for a job WELL DONE!”

“Thank you so much for holding the seminar. It was very informative and the handout will be very helpful as we begin this process! Thanks again for the seminar - it was well worth the two hour drive!”

“Thank you all for the great seminar last night. Our group found it very informative and fun!”

“Thanks for a GREAT presentation last night. It was extremely educational and beneficial.”

“Great Seminar!!! Your seminar last night was fantastic. The most beneficial training session I’ve attended since I got into this business seven years ago and I’ve attended a lot of sessions. Thanks for a great session!”

“The Emerald City!!! It was such a great pleasure to meet you in person along with your staff. What a fantastic production and your presentation was so interesting I could have listened to you for at least another hour. Your approach to the subject was right on, offering the material and then some solutions we might not have thought of. I know some of the attorneys were squirming but I know from experience that a creative approach to solving a problem with the best interests of all in view will be upheld more often than not if it gets to a judge and/or jury. We all run scared with the thought of having law suits to deal with along with our many other chores as managers so anyone who can come to our aid is a Hero!!!! Thank You Again for a Wonderful Show and the Food was Great Too.”

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Feedback from Attorneys

“Well done!!! The seminar was highly organized, 1st class and Ralph’s presentation was over the top! You guys have class!!!”

“Excellent presentation ...way to go Ralph and C.I.A. Services.”

“Great job last night with the presentation.”

Feedback from Others

“First, let me express my appreciation for the free seminar you are putting on to ‘get the word out’ about the recent changes made by the Texas Legislature that affect HOA’s. And especially, thanks very much for your kind offer of allowing anyone to use the associated guidelines and filings that you company developed in response to these changes. That’s a very generous act and much appreciated.” - Realtor

“Excellent information and presentation.” – City Neighborhood Liaison

“I commend you and your company for being so generous with all of your expertise and information.” - Reporter

“Thank you very much for the opportunity to attend this seminar - it was a very informative and productive presentation, and I have nothing but a positive impression as to how it was conducted and coordinated, from start to finish.” – Builder

“Awesome job! So glad I came. Thanks for bringing me up to speed!” – Banker